



Team Leader/ Supervisor Skills Training Course

About this Course

Team Leader/Supervisor Skills Training Course

Do you want to have the skills to lead and supervise a team and make sure they deliver the results that are expected of them?

Our Team Leader/Supervisor Skills Training Course will provide you with the essential skills if you are in a team leader or supervisor role. The course aims to give you a sound grounding in your new career by providing the essential skills required to manage and lead effectively.

This Team Leader/Supervisor skills training course is delivered as a scheduled open online training course or in-house just for your business.

We deliver the course as a face to face course and a live virtual online course.

Aims & Objectives

Here is what you will learn on our team leader/supervisor skills training course

Course Aim

Our Team Leader/Supervisor Training Course aims to give you a sound grounding in your new career by providing the essential skills required to manage and lead effectively.

Although targeted at newly promoted leaders or those identified as potential leaders, the course can easily be adapted to meet the requirements of existing leaders who are in need of a refresher or who want to acquire new skills.

Course Objectives

By attending this team leader/supervisor skills course you will:

- Be able to confidently plan your daily activities
- Know how to get the maximum performance out of your team members
- Be able to motivate yourself and your team members
- Understand when to manage and when to lead
- Be able to deal with difficult situations with confidence
- Be able to demonstrate a range of leadership techniques and understand when each should be used

Course Content

Here is what we cover in our team leader/supervisor skills training course

What is Leadership?

- Defining what is meant by leadership
- The differences between leadership and management
- How these fit into the role of a team leader/supervisor

Leadership Skills

- What are the skills required to be an effective team leader/supervisor?
- Exploring why these skills are needed
- Using a simple leadership model to understand how it's done
- Looking at a range of leadership approaches

Team Leadership/Supervisor Skills

- Questioning and Listening
- Motivating and Inspiring the Team
- Assertiveness
- Influential Communication
- Resource, individual and team planning

Managing Performance

- Your role and responsibilities when it comes to managing performance
- Setting SMART goals, targets and objectives
- What to do when targets are not being met or tasks are not being completed
- Using management information to motivate and communicate results
- Holding conversations with individuals and teams about poor performance
- How to escalate performance issues

Decision Making and Problem Solving

- Pro-actively Identifying Problems
- Problem Solving Tools
- How to Make Effective Decisions
- Managing Change

Skills Practice

- An opportunity to practice the skills

Delivery Options

How we deliver our team leader/supervisor skills training course



Open Training Course

Delivered online as a scheduled open training course

£215.00 + VAT / €239.00

Price per delegate.



In-House

Delivered at your business location or a location of your choice anywhere in the UK, Ireland, across Europe or online.

We can adapt the course content to meet your specific needs and those of your team.

Contact us for a quote.

Open Training Course

Attend our scheduled online training course

We deliver our running successful meetings training course as an online scheduled open training course.

Perfect for when there is just you, one of your colleagues or a small group of you that would like to attend the course.

Our scheduled courses run on a regular basis and are delivered via Zoom.

You will find them just as engaging and interactive as our in-person training course.

See the course page on our website for more details and the course schedule.

In-House Delivery

Train your team. Train your entire company.

We can deliver our team leader/supervisor skills training course just for your team or organisation.

1

Start with an off-the shelf course

We'll use the content in the overview as a starting point

2

Understanding your needs

We'll work with you to agree what outcomes you want from the course

3

Making it yours

We will shape the content to ensure the course meets your requirements

4

Delivering the skills

We then deliver the course that we've agreed either in-person or online

Make it even more bespoke

We can completely redesign the course to meet your needs. Just tell us what you need, and we can put a no obligation proposal together for you.

Online Training Course

Fun, engaging and interactive – delivered online

Our Team Leader/Supervisor Skills course can be delivered as a virtual online course.

The same great content reimagined for the online environment.

- ✓ We can use the platform you are most comfortable with, for example Zoom, Teams, Webex etc
- ✓ Re-designed sessions to allow for interactivity and engagement in the online environment
- ✓ The same fun, engaging and down to earth approach
- ✓ Join your course from anywhere



About Us

A bit about who we are and what we do

We are Revolution Learning and Development

We are a leading learning and development consultancy based in the UK. We provide our services across the UK, Ireland and Europe.

- ✓ We deliver fun, engaging and down to earth training courses in-person and online
- ✓ Over 20 years of training experience
- ✓ Incredibly cost effective and a real focus on return on investment
- ✓ 92% of our clients rebook us for further training and development
- ✓ Flexible training and development solutions



Let's Talk

We are here to help



REVOLUTION

- LEARNING & DEVELOPMENT -

If you have any questions about our team leader/supervisor skills course or would like a quote for an in-house course, then just get in touch.

Call Us:

UK: 03333 444575

ROI: 015549779

Email Us:

hello@revolutionlearning.com

Visit Us:

UK: <https://www.revolutionlearning.co.uk>

ROI: <https://www.revolutionlearning.ie>

EU: <https://www.revolutionlearning.com>